

Dealership Renewal User Guide

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Commonwealth of
Kentucky

Motor Vehicle Commission

Forgot Username or Password



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1 System Login

1.1 Logging into the Renewal Application

- Open a web browser and navigate to the Kentucky Motor Vehicle Commission URL.
 - <https://mvc.ky.gov/Pages/default.aspx>
- Select the Renew Dealer License button in the Right Navigation bar.
- You will need a Kentucky.gov account to log into the Renewal Application. If you do not have a Kentucky.gov account, you can create one by clicking the Sign-Up link below the Log In button.
- Log in with your Kentucky.gov SSO Credentials.



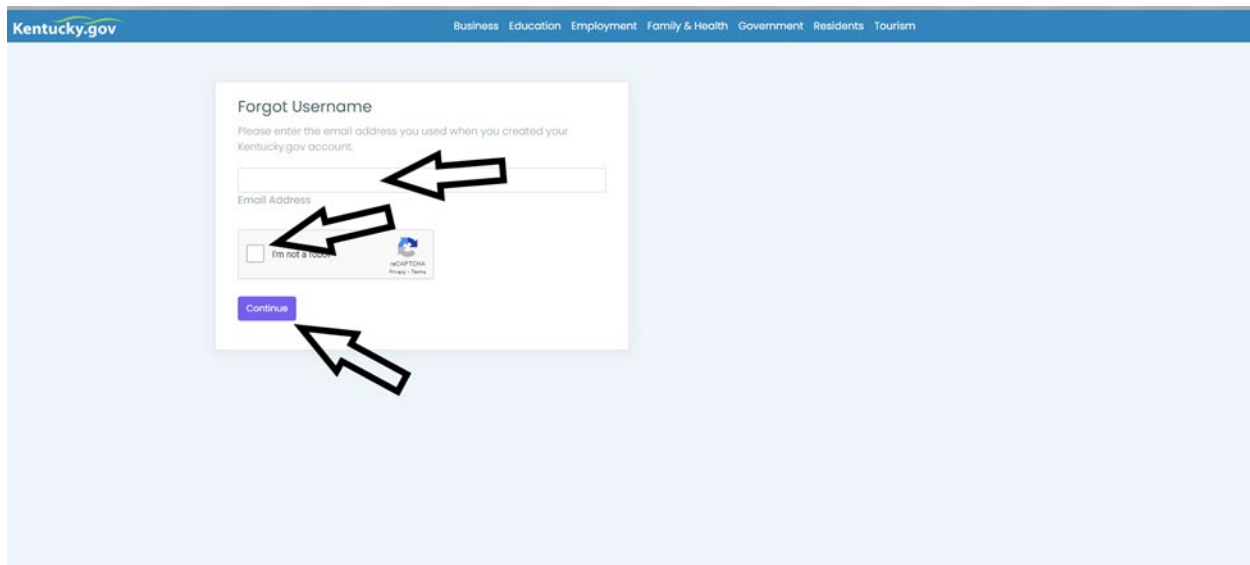
- Once logged in, you will be directed to the Renewal Form.

1.2 Forgot Username

- To recover your username, from the log in Screen, select Request Username.



- Enter Username.
- Check Captcha box.
- Select Continue.

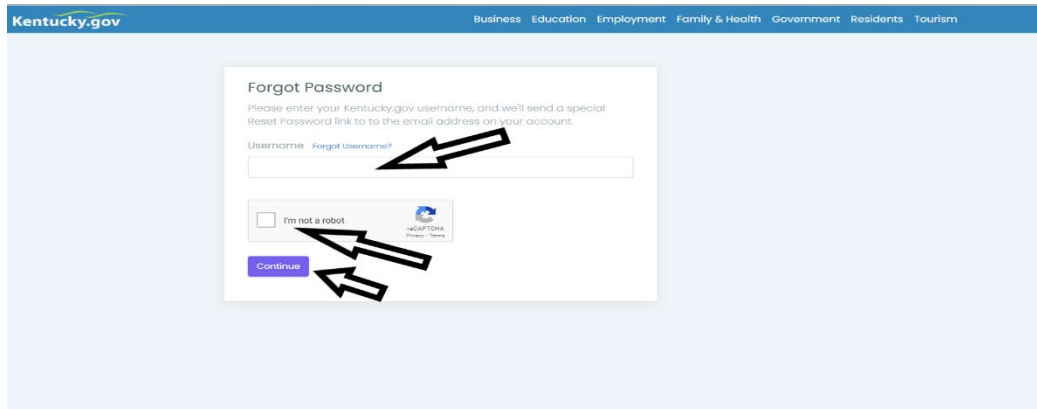


1.3 Forgot Password

- To reset your password, from the log in Screen, select Reset Password.




- Enter Username.
- Check Captcha box.
- Select Continue.




- You will receive a Forgot Password Email.
 - *If you have not previously set Security Questions, you will be asked to Reset Security Questions.
- On Email, select the Reset Password link.
- Enter New Password and Re-type New Password, Answer Security Questions, select Reset Password.
- If you do not remember your security questions, select reset your security questions.


Reset Password


Username
SCOT.WILLIAMS


New Password 

Re-type New Password 

Security Questions
Please enter the answers to your security questions. If you do not remember your security question answers you can [reset your security questions](#).

What city where you born in? 

What is your partners first name? 

Reset Password 

- Log In with new password.