Dealership Renewal User Guide

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Commonwealth of Kentucky

Motor Vehicle Commission

Forgot Username or Password



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1 System Login

1.1 Logging into the Renewal Application

- Open a web browser and navigate to the Kentucky Motor Vehicle Commission URL.
 https://mvc.ky.gov/Pages/default.aspx
- Select the Renew Dealer License button in the Right Navigation bar.
- You will need a Kentucky.gov account to log into the Renewal Application. If you do not have a Kentucky.gov account, you can create one by clicking the Sign-Up link below the Log In button.
- Log in with your Kentucky.gov SSO Credentials.



• Once logged in, you will be directed to the Renewal Form.

1.2 Forgot Username

• To recover your username, from the log in Screen, select Request Username.



- Enter Username.
- Check Captcha box.
- Select Continue.

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E	mail Address
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	Continue

1.3 Forgot Password

• To reset your password, from the log in Screen, select Reset Password.



- Enter Username.
- Check Captcha box.
- Select Continue.

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	Forgot Password Nease enter your Kentucky gov username, and v Keset Password link to to the email address on y Username Forget Username?	re'll send a spe our account.	siai				

- You will receive a Forgot Password Email.
 - *If you have not previously set Security Questions, you will be asked to Reset Security Questions.
- On Email, select the Reset Password link.
- Enter New Password and Re-type New Password, Answer Security Questions, select Reset Password.
- If you do not remember your security questions, select reset your security questions.

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	Reset Password							
	Username							
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	New Password	1						
	Re-type New Password	2						
	Security Questions							
	Please enter the answers to your security remember your security question answer questions.	y questions. ers you can i	If you do no reset your se	t ecurity				
	What city where you born in?							
	What is your partners first name?	5						
	Reset Password							

• Log In with new password.